



CUSTOM CREATIONS WORKROOM

AT CUSTOM CREATIONS WE HAVE FOUR GUIDING PRINCIPLES BY WHICH WE OPERATE.

1

Passion for the Customer

We strive to exceed customer expectations on every custom order.

2

Responsiveness

It is our desire to help our customers in a timely and courteous manner, minimizing disruption in our customer's already busy schedules.

3

Communication

We make sure that we understand our customer's specific needs for a design and offer options and solutions that may be encountered on detailed designs.

4

Accountability

We accept personal responsibility for customer satisfaction.

SPECIAL OFFER

To show our appreciation for trying our workroom we will offer a **20%** discount on your first order.

Custom Creations is an international privately owned and operated custom workroom that has been serving the interior design trade and decorative window design market since 1969. Our niche is the creation of elegant customized window treatments, bedspreads, decorative pillows and other home decor products. We know our customers necessitate distinction and variety in design concepts; therefore, we do not inhibit design choices. We allow our customers the freedom to design a project that best meets the needs of their clients.



THE EXTRAS THAT AREN'T EXTRA WITH CUSTOM CREATIONS

Our standard options are fine details that add to your project at no additional cost. If you can dream it Custom Creations can make it a reality.

- All fabrics are rolled and inspected meticulously for flaws.
- COM fabrics are accepted from all competitors.
- Custom window treatments, cornices, bedspreads and other home decor products not featured in our workroom price book will be fabricated with no additional pattern design charge.
- Rushing a project - if we can rush it, we will
- Standard Polyester/Cotton matching thread - monofilament thread is not used on drapes or top treatments
- Draperies can be matched and blocked from the top at no extra charge.
- Draperies can be requested to be tacked at the top.
- All draperies are pre-pinned and fan folded.
- Pattern blocking on all top treatments.
- Board mounted treatments will be covered with fabric and mounting hardware is included
- Hidden shroud cord is hand sewn on all shades as an extra quality measure to ensure accuracy from fold to fold.

BEDSPREADS

Custom Creations is the finest in the industry when it comes to the fabrication of custom bedspreads. We can fabricate unique one of a kind single residential spreads using our hand guided or computer guided machines with over 40 quilting patterns to choose from to dress up any spread. Matching thread is used on all bedding treatments except the machine quilter.

HOW TO BEGIN USING CUSTOM CREATIONS WORKROOM SERVICES

Call Custom Creations Customer Service or your Sales Representative and request a Custom Creations Workroom Price Book or view it on our website. Once you receive your workroom price book familiarize yourself with the policies, procedures and step-by-step guide to designing with this book, found on page 3. If you have any questions on how to price a treatment and how to complete the workroom order forms, please contact our knowledgeable customer service department or your Sales Representative.